# WhatsApp Chat For Magento 2

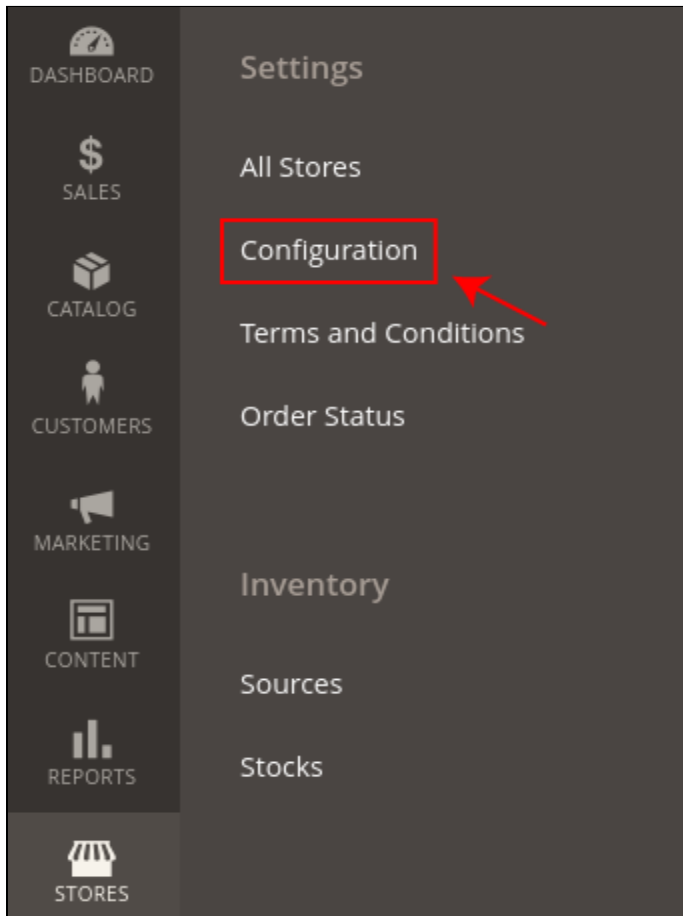## User Guide
*Version 1.1.0*

# WhatsApp Chat

Allows customers to contact the store owner via whatsapp to ask their bunch of questions and can get a quick response to make a purchase. This will provide a better user experience.

# Configuration

## How to configure?

- In the admin panel, go to **STORES > Configuration**.



- Click on **THEONLINEHELPER > WhatsApp Chat**.
- In **General Configuration**, select **Yes** from the field of Enable to enable the module.

- In the field of **Phone Number**, add your phone number to receive messages and conversation with customers.
- In the field of **Default Message**, write a message that will automatically appear in the text field of chat.



## Display Configuration

- In the field of **Upload Icon**, upload a whatsapp chat icon from your computer. You can upload jpg, jpeg, gif, png, svg.
- From the **Display Chat Icon** dropdown, choose display option to show icon with or without background
- From the **Background Color** field, select color for the icon background.
- In the field of **Icon Size**, you can easily set the icon size as you want. The default icon size is 50px.

## Display Configuration

**Upload Icon**
[store view]

[icon] Choose file  No file chosen

☐ Delete Image

Allowed file types: jpg, jpeg, gif, png, svg

**Display Chat Icon**
[store view]

Show Icon With Background ▼

**Background Color**
[store view]

13d168

**Icon Size**
[store view]

50     ☑ Use system value
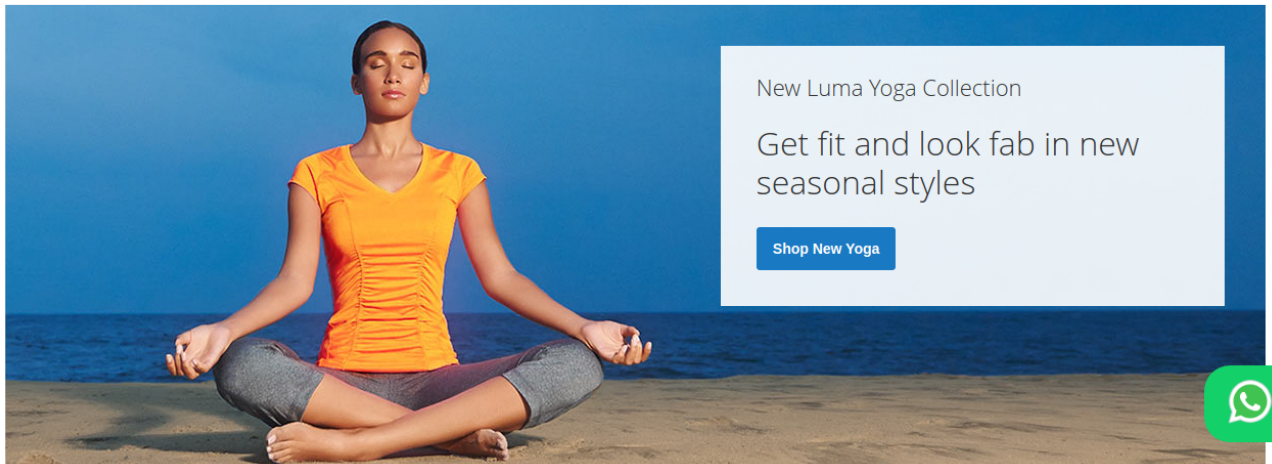
Enter the icon size without 'px'. Default size is 50px

- After completing your changes click on the **Save Config** button.
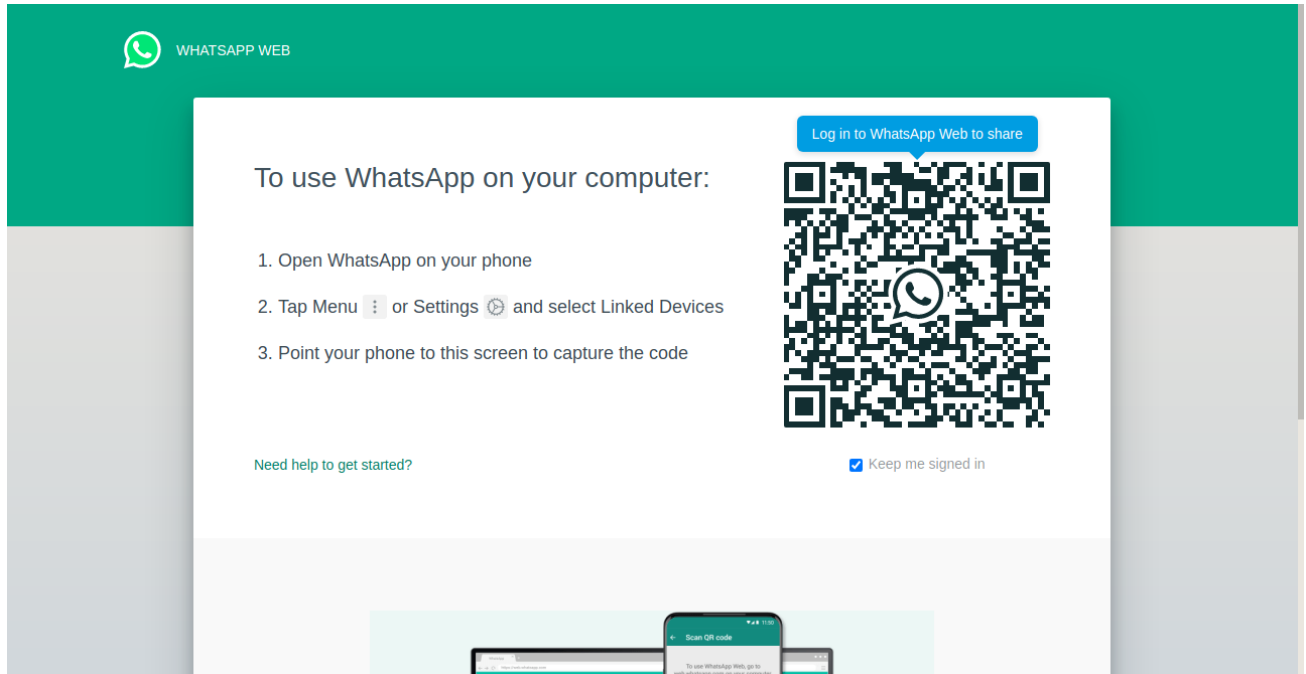- Now the WhatsApp Chat Icon will appear on your website pages.



- When you click on WhatsApp Contact Button, the user will get redirected to WhatsApp web with a type message if it is open on the desktop.
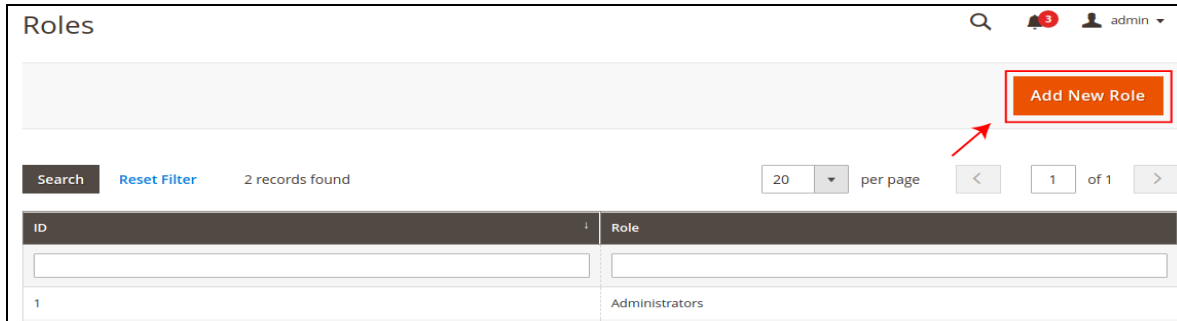
- After this redirect interface, users need to scan the whatsapp barcode from mobile.
- After scanning the barcode this interface takes the user to the whatsapp conversation with input typed message which will automatically appear in the text field of whatsapp.

## To set permissions

- Go to **SYSTEM > Permissions > User Roles**.
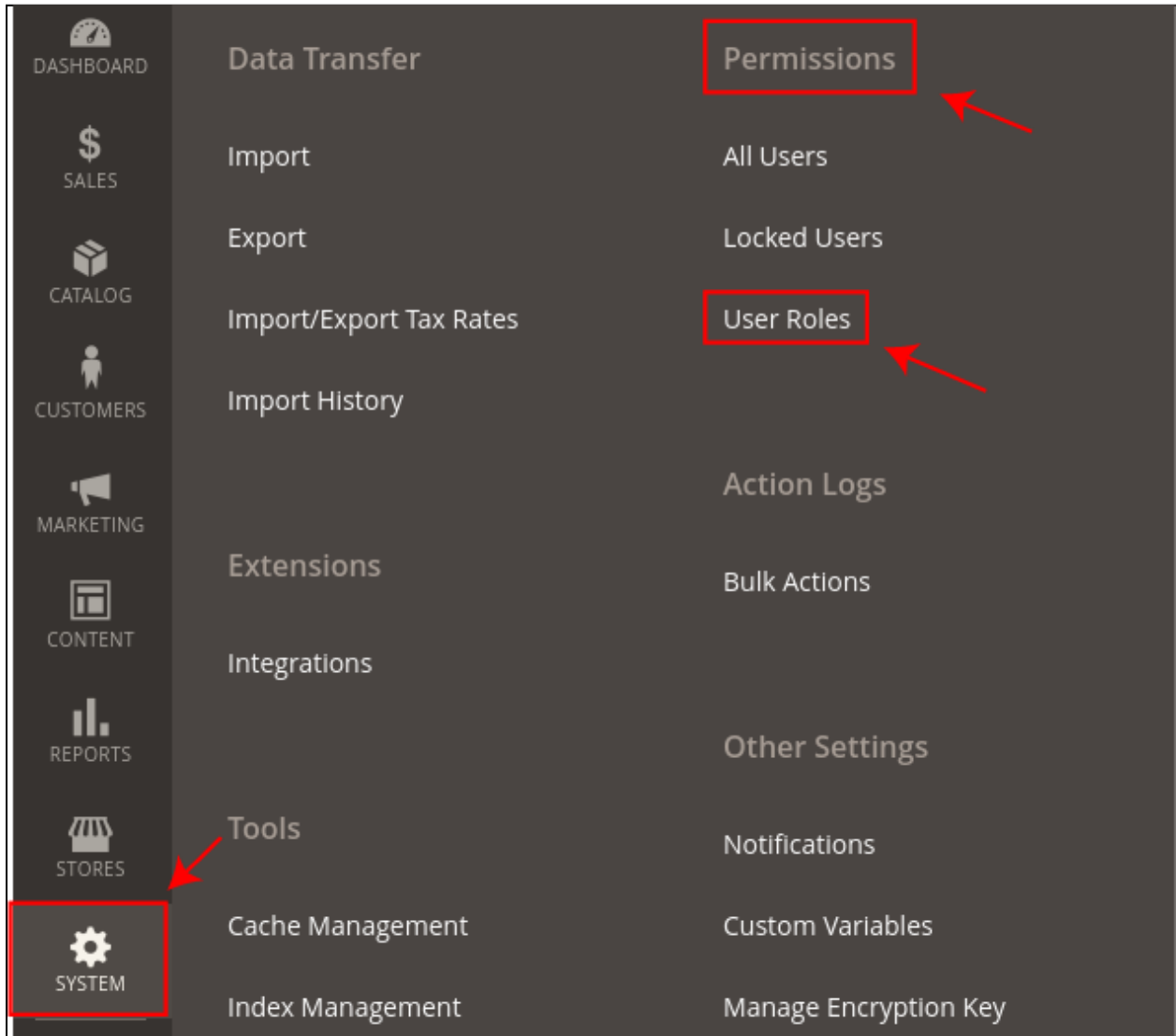


- Click on the **Add New Role** button.

- Under **Role Information**, in the field of **Role Name** enter the name of the role.
- In the field of **Your Password**, enter your current password for verification.



- Under the **Role Resources**, select the role scope All/Custom.
- If you don't want to give complete admin access to other users then choose Custom scope.
- Tick on the permissions of Sales, to give access to Order.
- Tick on the permissions of whatsApp chat, if you only want to give access of whatsApp chat functionality to the other users.
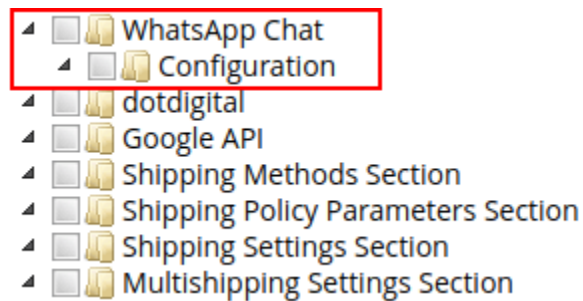


- After completing your changes click on the **Save Role** button.
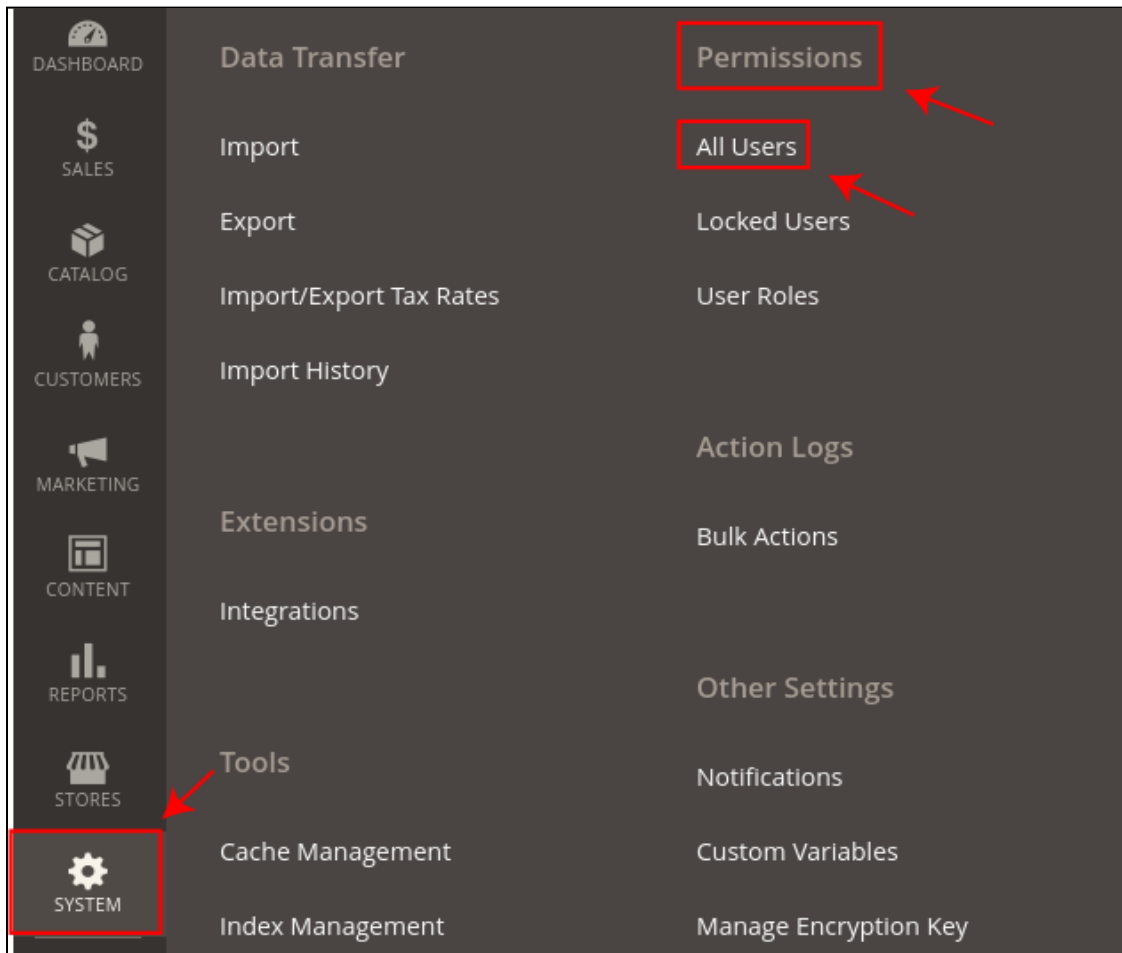
- In the admin grid, all roles are listed here.



- If you want to edit any role click on it and edit changes.

## To assign your created User Role to the users

- Go to **SYSTEM > Permissions > All Users**.

- Click on the specific user to assign the user role.
- In the tab of **User Role**, click on the role that you want to assign.



- Click on the **Save User** button to apply changes.